

Accessibility statement for Bath & North East Somerset Council

This accessibility statement applies to www.shapeyourfuturebathnes.org.uk
This website is run by Bath & North East Somerset Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: by email early_years@bathnes.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Bath and North East Somerset Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard

Preparation of this accessibility statement

This statement was prepared on 24th May 2024.

This website was last tested on 24th May against the WCAG 2.2 AA standard.

The website was tested using defined templates and blocks, for manual tests we chose a selection of pages that covered all of these templates and block variations. Automated tests were applied to the whole website by the developers and designers in the web team.

The test was carried out by Westco Communications. The most viewed pages were tested using automated testing tools by our website team.